

## ANGEL FOOD MINISTRIES FREQUENTLY ASKED QUESTIONS

### WHAT IS ANGEL FOOD MINISTRIES (AFM)?

AFM is a non-denominational ministry based in Georgia that provides quality groceries one day per month at greatly reduced prices. AFM is available through thousands of churches in 34 states and is reaching more people every month.

### DO I NEED TO QUALIFY FOR AFM?

No. AFM is available to anyone and everyone regardless of need. You don't have to provide any personal information beyond your name and telephone number on the order form.

### WHO BENEFITS FROM AFM?

Everyone benefits from AFM regardless of need, rich or poor. AFM provides a way for families to stretch their food budget further. AFM provides relief to people on a fixed income who may be struggling to allocate resources between rent, medicine, and food at the end of each month. Those that are not struggling can add the money they didn't spend on groceries to the offering plate to help bless others at no additional cost. People of all incomes watch for lower gasoline prices and go out of their way to save a few cents per gallon. AFM allows you to save more than that with less effort.

### IS THE CHURCH USING THIS AS A FUNDRAISER?

No. Although this ministry has the potential of earning a profit, all AFM funds collected go back into the ministry to bless families in need. We operate it as a breakeven ministry at best.

### WHY IS YOUR CHURCH DOING THIS?

Jesus commanded us to love one another and said that our love for one another will prove to the world that we are his disciples (John 13:34-35). His parable from Matthew 25:31-46 explains that what we do for the least of our brothers, we do for Him. We want to express our love for Jesus by helping our neighbors who He cares about deeply. We also have great fun while working together and have made many new friends. People and The Church are the only things that last and we value our relationships with Jesus Christ, each other, and our community.

### CAN YOU EXPLAIN MORE ABOUT THE FINANCES?

- Living Word pays \$30.00 per basic box to AFM and then charges the customer \$31.00. The \$1.00 difference covers the cost of providing a box, tape, copies, postage, transporting a forklift, and other miscellaneous expenses.
- For each 100 basic boxes ordered, AFM will ship one additional box at no charge. This extra box is intended to compensate for any products lost or damaged in shipping. In the absence of any such shortages or damages, this extra box is given away to a local family in need.
- For each basic box ordered, AFM provides a \$1.00 rebate back to Living Word. AFM also rebates an additional \$1.00 to Living Word for each Specialty Box. These rebates are used to purchase additional boxes the next month with the specific intent of giving them to a local family in need.

### THIS SOUNDS TOO GOOD TO BE TRUE. WHAT IS THE CATCH?

Yes, many have said this sounds too good to be true, but like God's grace, IT IS TRUE! Give it a try. You'll be blessing your own home and the home of another local family at the same time. There is no catch except that you will have to pay for your order 2 to 3 weeks in advance and then pick up your groceries at Living Word within a two hour time period on one certain day each month.

### YOU SAY WE HAVE TO PICK UP OUR GROCERY ORDER BETWEEN 9:00 AM & 11:00 AM. WHY CAN'T IT BE SOONER OR LATER?

The groceries are trucked overnight from Georgia. The food must be unloaded and inventoried. Volunteers then break it down into individual orders. It is difficult to have your order ready to pick up any earlier than 9:00 am. Some volunteers have put in over 6 hours of service by 11:00 am when things still need to be cleaned up and packed away. We would like to release volunteers to be with their families early before noon. Additionally, much of the food is shipped frozen but is not kept in a freezer from the time it is offloaded from the delivery truck. The sooner you pick up your food and put it in a freezer, the better.

### WHAT IF I AM OUT OF TOWN OR IF I CAN'T PICK UP MY ORDER BY 11:00 AM?

Living Word does not have freezer space to store unclaimed food. Any order not claimed by 11:00 am will be given away to a local family in need.

### WHY SHOULD I PARTICIPATE IN ANGEL FOOD?

- AFM reduces your monthly grocery bill, leaving more money for other things or helping others
- Because of the free box for every 100 orders plus the \$1 rebate per box, the more orders that pass through AFM, the more we can help others in our community

- AFM offers a unique opportunity to help the community while helping yourself

### HOW CAN I HELP?

Thank you for asking! You can help by:

- Becoming a regular AFM customer
- Tell your friends and neighbors about AFM
- Let a member of the AFM ministry know about a local family in need
- Become a Living Word Angel by becoming part of the ministry team and volunteering on distribution days. We can use volunteers for Distribution Day as well as for Administrative & Leadership roles.

### WHEN DO YOU NEED ME?

Distribution Day is typically (but not always) the last Saturday of each month unless it falls on a holiday weekend. In that case, Distribution Day will be the second to the last Saturday of the month. Order deadlines are usually (but not always) 2 Sundays before Distribution Day. The AFM leadership team meets on an as-needed basis. Provide them with your name phone number, and email address if you would like to be included on periodic email distributions.

### DISTRIBUTION DAY SCHEDULE THROUGH 2008

Month	Order Deadline Always on Sunday	Distribution Day Always on Saturday
Jan 2008	January 6	January 26
Feb 2008	February 17	March 1
Mar 2008	March 16	March 29
Apr 2008	April 6	April 26
May 2008	May 18	May 31
June 2008	June 15	June 28
July 2008	July 13	July 26
Aug 2008	August 10	August 23
Sep 2008	September 14	September 27
Oct 2008	October 12	October 25
Nov 2008	November 9	November 22
Dec 2008	December 7	December 20

**Distribution Day:** Approximate times and descriptions for each shift appear below. The actual times will vary depending on the delivery truck's arrival, volume of food, weather, and number of volunteers.

#### 5:00 a.m. – 7:30 a.m. Unload Trailer Team

Pallets of groceries are unloaded from 50' trailer with 2 people inside the trailer plus a forklift operator. Pallets are stacked on the parking lot to be inventoried against the bill of lading and our orders. Volunteers are needed to assist other churches with counting out and pulling their orders from the stacks. Conveyor is assembled to prepare for assembly line and groceries are stacked on each side of conveyor. This can be done outside during good weather but must be moved inside for inclement weather.

#### 7:00 a.m. – 9:00 a.m. Box Assembly Team

Open and tape cardboard boxes to prepare them for the assembly line, pre-open cases of food, load proper number of food items into each box as it moves down the assembly line, close up and stack each completed box in preparation for customer pick-up, flatten all cardboard boxes that the food was delivered in and transport them to local recycle bin, disassemble conveyor, return pallets, pallet jacks, and other equipment to storage

#### 9:00 a.m. – 11:30 p.m. Box Pickup Team & Clean-Up.

Greet customers as they drive up, verify receipt against Angel Food records, load boxes into customer vehicle, process orders for the next month using forms included in each box, put away chairs & tables, return directional signs to storage, find recipients for any unclaimed boxes of food. Customer pick-up time is from 9:00 am - 11:00 am. Additional time is needed to clean up after ourselves and put the equipment away.

#### Functions beyond distribution day:

Telling others in the community about Angel Food during candid conversation and through planned presentations before a group of people, identifying local families in need to the Angel Food team.

### WHERE CAN I GET MORE INFORMATION?

Check out the official Angel Food Ministries website at [www.angelfoodministries.com](http://www.angelfoodministries.com)

Or contact any of the following AFM Team members:

Name	Telephone	Email
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Thank You and God Bless You!